

Superior Gateway Lodge: Policy and Terms

Bed and Breakfast Rental and Cancellation Policy

At time of reservation for Bed and Breakfast stay, a minimum of one night deposit is required, over two night stay 50% required. Cancellations require a 14-day notification by phone for a full refund. If less than 14-day notice is given and the room(s) cannot be filled, or a new reservation is not made, a one night fee will be charged per room.

A bookkeeping fee of \$25 will be added to all canceled reservations.

Damages:

All damages beyond normal wear and tear will be assessed and credit card on record billed for repair.

Note: Spa products and oils are not allowed because they damage bedding and towels.

Children:

Please check with Superior Gateway Lodge about children as guests. Parents or guardians are fully responsible for safety of children in party.

House Keeping:

Daily housekeeping available upon request.

Check-in: 3:00 to 6:00 PM, late check-in by request

Check-out: 11:00 AM

Quiet time 11:00 PM to 7:00 AM

Superior Gateway Lodge Properties LLC

Cancellation Policy: Whole Facility Rental

At time of reservation for whole lodge facility rental, a 30% deposit must be made. Cancellations require a 14-day notification by phone for a full refund. If less than 14-day notice is given and the facility or its rooms cannot be filled, or a new reservation is not made, the deposit will be forfeited.

Damage deposit

A damage deposit of \$400 for facility rental is required upon arrival. Damage deposits are fully refundable within (7) days of stay if no damage is done beyond normal wear and tear. If damage is beyond deposit, full cost of repair is required and credit card on record will be charged.

A bookkeeping fee of \$25 will be added to all canceled reservations.

Note: Spa products and oils are not allowed because they damage bedding and towels.

Additional cleaning fee for whole lodge rentals only:

An additional cleaning fee of \$75 dollars will be charged for whole lodge facility rentals if unwashed dishes are not placed in the dishwasher and laundry is not removed from beds and the towels placed in tubs or shower. In addition, all trash must be placed in receptacles outside. Rooms must be locked and keys returned.

Children:

Please check with Superior Gateway Lodge about children as guests. Parents or guardians are fully responsible for safety of children in party.

Check-in and check-out time by arrangement.

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